



# QUILAKWA RV PARK

20 ENDERBY-GRINDROD ROAD | ENDERBY, BC | V0E 1V4 | (250) 838-2022

## PARK RULES & GUIDELINES

**All customers and/or guests must abide by the following rules and guidelines, no exceptions.**

- Maximum 6 people on a single campsite – either a maximum of 4 adults or a combination of 2 adults and 4 dependent children. Charges for additional campers will apply.
- Maximum of 2 camping units per campsite, with a maximum of 1 trailer. Permitted set-ups are 1 trailer, 1 trailer/1 tent, or 2 tents. Charges for additional tents will apply and are only permitted should space permit.
- Camp fees must be paid upon arrival at the campground. No hook-ups will be provided until Quilakwa has received payment. Payment must be made by cash, debit, or credit. No e-transfers, cheques, or other methods of payment will be accepted.
- Long-term reservations must be paid electronically and in advance. Seasonal reservations may be paid monthly, but each month must be paid by the 1<sup>st</sup> of the month.
- Quilakwa does accept and prefers advanced payments. Cancellations will be charged \$10 up to 24 hours BEFORE the arrival date, and one full day's rate if cancelled within 24 hours of arrival date.
- Quilakwa reserves the right to remove vehicles of guests that refuse to provide payment. Towing will be at the owner's expense.
- Check-out time is 10:00 AM. No late check-outs. Campsites need to be prepared for next guests.
- Guests may check-in as early as 12:00 PM.
- Quilakwa RV Park is not responsible for lost or stolen property during your stay.
- Quiet times are from 10:00 PM – 7:00 AM. No generators between these hours. Excessive noise is not permitted at any time. Please be considerate to your fellow campers.
- Speed limit within the campground is 5 km/h, no exceptions.
- Use of ATVs, dirt bikes, or other recreational vehicles is not permitted within park boundaries.



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- Protect our trees! No trimming, cutting, or gathering from trees. Firewood bundles are available for purchase at the camp office. Please do not climb trees or put any nails into the trees.
- Campfires are permitted ONLY within the fire pits provided, and are subject to Provincial Fire Regulations / Bans.
- Swimming is permitted AT YOUR OWN RISK. There are no lifeguards on duty.
- Children must be supervised at all times. Parents are responsible for their children's safety and conduct, and any injuries or damage that they may incur or cause. Unsupervised children who cause disruption for other guests may be asked to leave the park with their entire group.
- Campers are responsible for everyone on their campsite. Non-registered visitors are required to leave the campground by 10:00 PM. Visitors are required to check-in at the front office upon entering the park. Disturbances past 10:00 PM could result in the group being removed from the park.
- No refunds will be provided for any guest who is removed for violation of park policy.
- Pets are welcome, however must abide by the following:
  - Pets must be kept on a leash AT ALL TIMES, with the exception of within the off-leash area.
  - Owners are responsible for pick-up and disposal of their pet's waste.
  - Pets must not cause a noise disturbance.
  - Pets must not be aggressive.
  - Guests are permitted a maximum of 2 dogs, per site. First dog is free, charges for additional dogs will apply.
- Please be respectful of your neighbor's privacy. Do not enter another guest's campsite without their permission.
- Fireworks and firecrackers are NOT permitted at any time. Sparklers are permitted within the confines of your campsite.
- Please be careful when using the Sani Dump station. Guests who leave a mess will be charged a clean-up fee of \$100.00.



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- Please dispose of all garbage into the garbage barrels. Guests are responsible for the disposal of large waste items that cannot be placed in our garbage bins. Guests who leave a mess will be charged a clean-up fee of \$100.00.
- Be bear aware! Please avoid leaving food outside at night. Please place garbage with food scraps directly into the dumpster as it is more secure.
- Cleanliness of the park is important to us. Sites are to be kept clean and orderly, as determined by the park management. Please leave restrooms and laundry facilities as you find them. If they are in need of attention, please notify management.
- Physical or verbal abuse, including threats or intimidation, toward any park staff, guest, or visitor, will not be tolerated and will be dealt with accordingly, which may include removal or police involvement.
- Public intoxication and drug use of any kind is not tolerated and will result in the RCMP being called and immediate removal from the park. Alcohol may be consumed within the confines of your campsite only.
- Quilakwa does not lend out tools or supplies. Items are available for sale in the camp site, and many local shops are nearby.

Quilakwa RV Park management reserves the right to remove or refuse entry to any person who violates or disregards a park policy. No refund will be provided. Park guests and their visitors agree to use this campground at their own risk.

Quilakwa Investments is not responsible for damage, injury, or loss to persons, pets, or property. We reserve the right to make changes to the rules, regulations, and fees, at our discretion.

Thank you for choosing Quilakwa RV Park. We hope you enjoy your stay!



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